

## Sampling of HMP Products



Rolling Med Bag



Pulse Oximeters



Scales



Blood Sample/Needle Transport System



Hopkins Oscope, Practitioner Model



Nursing Bags



Digital Baby Scales



Clean Up Kits



Dopplers



HIPAA Solutions



Hopkins BP



Diagnostics



Home Health Totes



EZ-View Med Bag



CPR Masks



Infection Control



MRSA Kits



RN Starter Kits



Stethoscopes



Digital Thermometers



Portable Scales

## Hopkins Quality Products Since 1945

Hopkins Medical Products has been serving health care professionals since 1945. All of our products are reviewed for accuracy and durability. They represent the best value for your investment. The hard-to-find and Hopkins Medical Products brand items are manufactured to the highest industry standards.

Many products are Hopkins Medical Products exclusive design; we have developed many of them from customer suggestions and requests. All of the fine products we offer are backed by the Hopkins Medical Products satisfaction guarantee and user friendly return policy.

Over the years we have focused our efforts on how we can make our products better for health care professionals. We want you to know we take great care in serving those who care for others.

### Hopkins "Yes" Guarantee

We really do care. If you do not get a "Yes Experience," please call me I want to know.

Thank you,  
*Lou Klug*

V. P. & General Manager

# Hopkins

Medical Products



Trusted since 1945



Toll Free: 1-800-835-1995

[www.hmponline.com](http://www.hmponline.com)

Fax: 1-410-484-4036

5 Greenwood Place, Baltimore MD, 21208

# Hopkins

Medical Products

# Yes

# Policy



Presenting  
the care we take  
in serving  
the needs of  
Healthcare  
Professionals

**Hopkins**  
Medical Products

# Yes Policy

**Same Day Shipping Standardized.**

95% of all orders are shipped the same day if received by Noon Eastern. Our goal is to ship your order correctly, carefully and as fast as possible. Next day and two day delivery is available on orders received by 3:00pm Eastern.

**A Human Being Will Answer The Phone.**

"We answer live." From 8:30 to 5:00, Monday through Friday our phones are staffed to take your order or answer questions. We know how important it is to have a friendly voice on the other end of the line.

**We Guarantee Your Satisfaction.**

It is our proud heritage that every reasonable effort is made to meet your expectation of service and product performance.

**We Do Protect Your Privacy.**

"No name any time for any reason," We do not rent, sell or trade the names of our customers.

**We Have 24-Hour 7 Days-A-Week Ordering.**

You can access us 24 hours a day through our website at [www.hmponline.com](http://www.hmponline.com) to view products, access information, and order our products.

**We Are The World's Largest Home Healthcare Bag Supplier.**

Through research and design, pride in production and care in delivery; Hopkins Medical Products has been a trusted name in bags, totes and cases for home healthcare professionals for over 25 years. Custom design available.

**We Will Imprint Your Logo On Your Bag.**

For community awareness, we can professionally imprint your logo on a Hopkins Bag. Design assistance is available.

**We Make Custom Kits.**

For new staff members we have both the Nurse's Starter Kit and the Home Health Aide Kit with all the supplies needed to get them into the field quickly. We will customize for you.

## Yes



### **We Deliver. Even To The Grand Canyon... By Mule**

We pride ourselves on our expertly trained personnel processing orders the same day we receive them and shipping them wherever needed. But we take particular pride in a delivery we made to a special place by special means.

We received an order for pediatric scales to be delivered to a site near the base of the Grand Canyon. The order came from the village of Supai, home to more than 600 Havasupai Indians who live on a reservation deep below the Canyon's south rim.

One special request came with the order. Could we please pack the scales in especially sturdy crates? Why? Because, as we soon learned, the U. S. Postal Service delivers mail and supplies to the Havasupai by mule train. For more than a century, the Post Office has used pack mules to navigate the narrow, winding, rocky path to the reservation. The scales needed to be packed just right if they were to arrive undamaged.

We were happy to comply with this request. The scales—and the mules—arrived unharmed. Just another example of why Hopkins Medical Products has been trusted by healthcare professionals since 1945.



Do we get the  ?

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